



# Calhoun County

## Consolidated Dispatch Authority

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### **PRESS RELEASE**

FOR IMMEDIATE RELEASE

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### **CCFDA Announces Employee of the Year**

**Christina Robinson named recipient**

MARSHALL, MI- Calhoun County Consolidated Dispatch Authority is proud to announce Employee of the Year for 2020-2021. Emergency Telecommunicator Christina Robinson has been named recipient.

Since January 2007, Robinson, a longtime Battle Creek resident, has successfully served Calhoun County residents and visitors as an Emergency Telecommunicator. She said being honored as Employee of the Year, is humbling.

“I was surprised and extremely honored,” said Robinson. “I work with some amazing people who serve Calhoun County each day. I’ve learned so much from the people around me and I am proud to be a part of this family. They all deserve recognition for what they do behind the headset.”

Describing her career thus far as “rewarding,” Robinson said she thrives under stressful situations and works hard to find the calm in the chaos until responders arrive on scene.

“Lives are in our hands daily,” said Robinson. “The significance of that is not something I take lightly. The 9-1-1 profession is special because of the variety of ways we’re able to serve our community.”

CCCDA Deputy Director Kimberly Grafton said Robinson, is an important part of the dispatch staff, always going above and beyond the call of duty.

“Chris represents our agency very well,” said Grafton. “She displays compassion for our callers as well as her co-workers. Her heart is in public service and it shows on a daily basis. Chris has so much enthusiasm for her position in the dispatch center and we are very fortunate to have her on our team.”

In addition to her duties as Emergency Telecommunicator, Robinson is a Communication Training Officer, training new employees for several weeks at a time.

“I take great pride as an Emergency Telecommunicator for CCCDA and thankful for the trust, encouragement and support my co-workers have given me to not only do my job well but to also make the decision to become a Communication Training Officer,” said Robinson. “The recognition is truly appreciated.”

For more information on Calhoun County Consolidated Dispatch Authority and career opportunities, like Calhoun County 9-1-1 on Facebook.

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