



Calhoun County

Consolidated Dispatch Authority

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PRESS RELEASE

FOR IMMEDIATE RELEASE

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CCFDA Announces Employee of the Year

Christina Kubasiak named recipient

MARSHALL, MI- Each April, a week is set aside to honor the headset heroes. Emergency Telecommunicators whom serve the residents and visitors of Calhoun County one call at a time.

During the week, various fun activities are held to show appreciation to the men and women of Calhoun County Consolidated Dispatch Authority. However, this year, the Coronavirus outbreak, put plans on hold including the annual awards banquet where staff members are recognized including Employee of the Year. The official event will be held later this year; however, it has been announced that Emergency Telecommunicator Christina Kubasiak has been named Employee of the Year.

“It was a difficult decision to postpone our annual festivities,” said Richard Feole, Executive Director of CCCDA. “In order to maintain the health and safety of our staff, we found it necessary. Although not traditional, our announcement outside the awards banquet was to celebrate Christy’s accomplishments.”

Since May 2017, Kubasiak, a lifelong resident, has successfully served Calhoun County residents and visitors an Emergency Telecommunicator. She said being honored as Employee of the Year, is humbling.

“I was surprised and extremely honored,” said Kubasiak. I work with some amazing people who serve Calhoun County each day. I’ve learned so much from the people around me and I am proud to be a part of this family. They all deserve recognition for what they do behind the headset.”

Describing her short career thus far as “a pilgrimage,” Kubasiak said she thrives under stressful situations and works hard to find the calm in the chaos until responders arrived on scene. She experienced her biggest highlight of to date occurred this past December when President Donald Trump and Vice President Mike Pence held an event in Battle Creek.

“Lives are in our hands daily,” said Kubasiak. “The significance of that is not something I take lightly. What an honor keeping both our President and Vice-President safe. I am incredibly humbled to have been a part of that event. The 9-1-1 profession is special because of the variety of ways we’re able to serve our community.”

CCCDA Deputy Director Kimberly Grafton said Kubasiak, is an important part of the dispatch staff, always going above and beyond the call of duty.

“Christy represents our agency very well,” said Grafton. “She displays such compassion for our callers as well as her co-workers. Her heart is in public service. She has so much enthusiasm for her position in the dispatch center. We are fortunate to have her on our team.”

In addition to her duties as Emergency Telecommunicator, Kubasiak is a member of the CCCDA Public Education and Relations Committee participating in various community events to educate people of all ages about 9-1-1. Most recently, Kubasiak was selected as a Communication Training Officer and will begin training new employees in the near future.

For more information on Calhoun County Consolidated Dispatch Authority and career opportunities, like Calhoun County 9-1-1 on Facebook.

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