



Calhoun County Consolidated Dispatch Authority

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PRESS RELEASE

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CCCDA Announces Employee of the Quarter

Leah Edgell named recipient

MARSHALL, MI- Multi-tasking is one of the most crucial traits for anyone working inside a 911 communication center. Calhoun County Consolidated Dispatch Authority's Leah Edgell wrote the book on multi-tasking. A busy mom of seven boys, Edgell, puts her skills to practice each time she steps into the dispatch center.

Edgell's dedication as a 911 Dispatch Supervisor is being recognized as CCCDA Employee of the Quarter. Her voice has brought help and calm to thousands of residents and visitors of Calhoun County but also the staff of the center.

Edgell, who started her career at CCCDA as an Emergency Telecommunicator in January 2013, was promoted to dispatch supervisor February 2018. She notes the announcement caught her off-guard.

"I was genuinely surprised and a bit confused," said Edgell. "As a supervisor, I pictured myself more of the nominator not the nominated. I'm honored that those I work closely with thought of me for this honor."

Born in Virginia, to a military family, Edgell spent time in Germany where she started school before returning stateside living in Georgia and settling in Michigan while still in grade school.

"When I was in high school and early college years, I wanted to go into criminal justice" recalls Edgell. "My major changed but my heart didn't. I know what I wanted but didn't believe I could get there with a criminal justice degree. Calhoun County 911 was a happy coincidence. It started as an 'I-can-do-that,' and 'I-want-to-help-people,' and grew from there."

"Leah has been an important and outstanding member of our team," said CCCDA Executive Director Michael Armitage. "She has had a positive impact in our dispatch center and in the community."

In addition to her duties as dispatch supervisor, Edgell is a member of the Public Education and Relations Committee, serves as the agency LEIN Terminal Agency Coordinator (TAC) and serves on several national 911 committees. She is currently working towards a national 911 certification of Registered Public Leader (RPL) through the Association of Public-Safety Communications Officials (APCO).

The quarterly recipient is awarded a designated parking spot, a certificate of commendation and recognition by the CCCDA Board of Directors. In addition, the quarterly recipients will be considered for Employee of the Year, an honor which will be announced in April in coordination with National Emergency Telecommunicator's Week.

Edgell, her husband Gregg, and sons; Gregg, Linkon, Rowan, Reming, Roling, Lott and Gable live in Battle Creek.

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